

AMENITY HOUSING



Plasmon Mill Court, Forres IV36 1BN

ABOUT PLASMON MILL COURT

Plasmon Mill Court is situated at the former Plasmon Mills site off Fleurs Place, and is adjacent to Hanover's very sheltered development at Cameron Court.

Local shopping facilities and amenities are located nearby. The pedestrian route to facilities and amenities is relatively level. There are 24 flats on site all with two bedrooms.

Every property in Plasmon Mill Court benefits from full gas central heating, with a radiator in every room. Hot water is also generated from the gas central heating.

Properties are also individually metered for electricity and residents are responsible for paying their own individual bills to their chosen electricity suppliers.

There's a space for an electric cooker in each kitchen - you must ensure that this is installed by an approved installer when you move in.

Every flat in Plasmon Mill Court also benefits from full double glazing.



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What is amenity housing?

Amenity housing is for more active older people. Each property is a flat with its own front door.

Most have one or two bedrooms and features can include grab rails, level floors and walk in showers.

Door entry system

All the properties are fitted with a door entry system, which allows residents to check who is at the main door and control access to the development and properties.

Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them.

If residents have a dog they must exercise them outside the development's grounds.

Tenants' Contents Insurance

We provide contents' insurance from as little as £2 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

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Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Council tax

You are responsible for paying council tax directly to the local authority.

Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Plasmon Mill Court or to apply for a property, call **01343 548585** or email **northinfo@hanover.scot**