

AMENITY AND GENERAL NEEDS HOUSING



Rowan Drive, Caol,
Fort William, PH33 7EG



ABOUT ROWAN DRIVE

The development at Rowan Drive is situated in the village of Caol on the outskirts of Fort William and boasts fantastic views of nearby Ben Nevis. There is a small supermarket only 500 metres away as well as a regular bus service to Fort William where extensive shopping facilities are available in the town centre.

There are 24 houses and cottages in this mixed development with eight one-bedroom, five two-bedroom, six three-bedroom, three four-bedroom and two four-bedroom properties.

What is amenity housing?

Amenity housing is for more active older people. Anyone over 55 can apply.

What is general needs housing?

General needs housing is for anyone over 16 and has been built with couples or families in mind.

Council tax

Residents are responsible for paying council tax directly to the local authority.

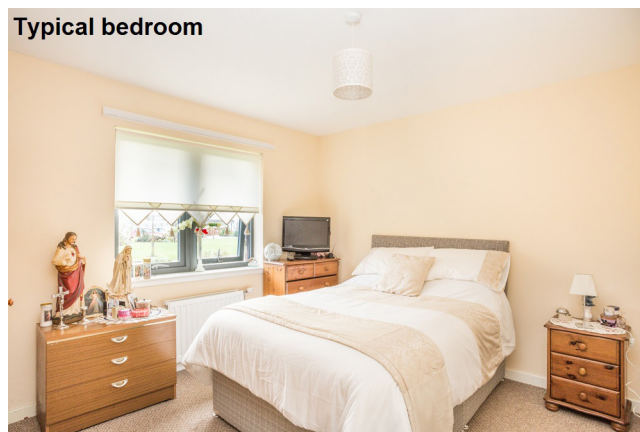
Heating and hot water is supplied by off peak electricity. There are facilities to cook by electricity in each kitchen and residents must supply their own cookers, which must be installed by qualified installers. In addition, every property benefits from full double glazing.

Alarm system

The amenity properties are fitted with a community alarm system, which allows residents to summon help in an emergency.



Typical kitchen diner



Typical bedroom

ABOUT ROWAN DRIVE

Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Gardens

Hanover maintains, through the Service Charge, any communal garden area.

Tenants' Contents Insurance

We provide contents' insurance for amenity properties from as little as £2.20 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

ABOUT ROWAN DRIVE

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Rowan Drive -
or to apply for a property - call **01343 548 585** or email
northinfo@hanover.scot