

SHELTERED HOUSING



Cleddens Court, Wester Cleddens
Road, Bishopbriggs, G64 2SB

ABOUT CLEDDENS COURT

Cleddens Court is a sheltered housing development privately owned by its residents, with Hanover providing the factoring service.

It's conveniently situated within a short distance of shops, a post office and Bishopbriggs railway station.

The development itself consists of 34 one- & two-bedroomed flats and a three bedroomed flat which are all spread over three levels. The upper levels are served by a lift to ensure easy access. A Sheltered Housing Manager is onsite from Monday to Friday to help out in an emergency and to look after the day-to-day administration of the development.

What is sheltered housing?

Sheltered housing is aimed at the over 60s. Most developments have a secure main entrance and all properties have their own front doors.

Properties usually have one or two bedrooms and are linked to a community alarm service, allowing residents to call for help 24 hours a day.

Living in a development like Cleddens Court offers a number of useful features.

Heating is provided by electric heaters in each room and water is heated by an immersion heater. Residents are responsible for managing and paying their own heating bills.

There is space for an electric cooker in every property's kitchen. Residents must ensure that they arrange for installation of the cooker by an approved installer.



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Communal features

Hanover looks after the gardens however if space allows we can often make a patch available to individuals to look after.

A car park is provided for the use of residents and visitors to the development.

It is not possible to allocate car parking spaces to individual residents.

Cleddens Court features a communal SKY TV aerial, however residents have the responsibility to pay for access to this service.

Guest bedroom

Cleddens Court features a well-equipped guest bedroom for visiting friends or relative. For a small fee to cover costs the bedroom can be booked up to two months in advance. Priority bookings are given to relatives of a resident who is ill.

Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

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Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Council tax

You are responsible for paying council tax directly to the local authority.

What are Sheltered Housing Managers?

The SHM has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer and managing the day-to-day upkeep of the development.

They often give residents a daily call to ensure everything is OK and can help out with benefits advice as well as liaising with GPs, nursing services and local authorities.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

**To find out more about Cleddens Court
- or to apply for a property - call
0141 762 4704 or email
westinfo@hanover.scot.**