

GENERAL NEEDS HOUSING



Heathfield Road, Ayr, KA8 9FE



ABOUT HEATHFIELD ROAD

Heathfield Road is a brand new development which opened in February 2019.

Home to the world famous racecourse, as well as all the amenities you would expect in a large town including a railway station and shopping centres, Ayr is also handily located a short distance from Prestwick Airport.

The development has 10 units. 8 apartments are located on Annpit Road and 2 apartments are located on Eaglesham Road.

What is General Needs Housing?

General needs housing is for anyone over 16 and has been built with couples or families in mind.

Every property at Heathfield Road has triple glazing and is heated by individual central gas boilers with radiators in every room allowing for independent temperature control.

Cooking and Laundry Arrangements

There are facilities in the properties for cooking by electricity. Residents in the apartments must supply their own cookers and have them installed by an authorised installer.

Each property has washing machine outlets installed ready for residents' own machines.

Gardens

Hanover maintains, through the Service Charge, all the communal grassed and planted areas in the development. There is also a play park at the development.

Car Park

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

Pets

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Council Tax

Residents are responsible for paying their own council tax to South Ayrshire Council.

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Repairs and Maintenance

Hanover, as your landlord, has responsibility for certain repairs, under the Scottish Secure Tenancy Agreement.

You have a responsibility for maintaining the internal decoration of the accommodation, which will be in reasonable decorative order when you move in.

You are also responsible for ensuring that your home is kept in good order.

Satellite TV

Sockets for Virgin TV are available in every apartment.

Rents and Services Charge

The monthly payment due to Hanover includes both a rental charge and a services charge component. The rental charge is set by us and covers the costs of providing, managing and maintaining the property.

The service charge covers the costs of the services we provide in amenity housing, including housing management services and grounds maintenance.

A service schedule listing the services applicable to your development will be attached to your tenancy agreement.



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Housing Officer

The housing officer acts as the main contact between the area office and the residents.

He/she visits the development regularly and is available to residents who may wish to discuss housing related or personal matters. If you wish to be visited at home by the housing officer you can make the necessary arrangements by contacting the area administrative officer at area office.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Heathfield Road - or to apply for a property - call **0141 553 6300** or email: **westinfo@hanover.scot**