**Hanover Scotland Housing Association Ltd**

**Cookie Policy**

**What is a cookie?**

A cookie is a small file which is placed on your computer when you visit a website. Cookies enable functionality on the [www.hanover.scot](http://www.hanover.scot) website including:

* Identifying when you return to the website, to allow us to respond to you in a way that makes the most of your user journey
* Analysing activity on our website to provide you with a better experience

When visiting our website you can choose to accept or decline the cookies that are being used. You will still be able to use the website if you decline our use of cookies.

**Why do we set Cookies?**

Cookies help us to track user journeys. This enables us to provide you with a better experience and allows Hanover to conduct admin tasks on the website.

Where permitted by law, we may combine information we receive from other websites, mobile applications and sources, with information you give us and information we collect about you, including cookie information. This will not identify you.

We are committed to respecting your privacy. Please see our Privacy Policy for more information on our collection and processing of personal data.

We may also store information about you using cookies (files which are sent by us to your computer or other access device) which we can access when you visit our site in future. We do this to monitor and improve the way in which our website is used and to keep it secure.

If you want to delete any cookies that are already on your computer, please refer to the instructions for your file management software to locate the file or directory that stores cookies.

**What cookies do we set?**

We have listed below the cookies that we use and their purpose and expiry:

**\_ga**

Provider: Google analytics

Purpose: Google will use this information for the purpose of evaluating your use of our website, compiling reports on website activity and providing other services relating to website activity and internet usage.

Expiry: 26 months

**-gat**

Provider: Google Analytics

Purpose: Google will use this information for the purpose of evaluating your use of our website, compiling reports on website activity and providing other services relating to website activity and internet usage.

Expiry: 26 months

 **Unam**

Provider: Google Analytics.

Purpose: Google will use this information for the purpose of evaluating your use of our website, compiling reports on website activity and providing other services relating to website activity and internet usage:

Expiry: 26 months

The information generated by the Google Analytics cookies about your use of our website (including your IP address) will be transmitted to and stored by Google on servers in the United States.

**wfvt\_3141067722**

Provider: Wordfence

Expiry: 26 months

**wordfence\_verifiedHuman**

**Further Information about cookies**

More information about cookies, including how to block them or delete them, can be found at AboutCookies.org.

Last updated by the Communications Team 10 May 2019