

# VERY SHELTERED HOUSING



Chandlers Court, Chandlers Rise  
Elgin, IV30 4GF

# ABOUT CHANDLERS COURT

Chandlers Court in Elgin is located within Chandlers Rise in the grounds of the former Lesmurdie House. There are a number of shops within three quarters of a mile and the centre of Elgin is one mile away. There are 25 one-bedroom flats across the two floors with a lift between the floors.

We provide two cooked meals a day; typically a three-course meal at lunchtime and a high tea in the evening.

Meals are prepared by our on site staff and served in our attractive dining room. We offer a varied menu with seasonally available fresh produce and cater for all dietary requirements.

## What is very sheltered housing?

Very sheltered housing is aimed at frailer older people. Residents have their own flat and can live as independently as they please, but support staff are on site 24 hours a day.

All properties feature a good sized living room with a separate bedroom. They also have shower rooms or wet rooms, and a kitchenette. All properties are heated by gas central heating.

For added security and peace of mind, properties are also connected to a 24-hour community alarm.

## Communal facilities

Chandlers Court features a fully furnished and carpeted lounge. Residents are free to use the lounge as they please and invite friends and neighbours to join them here.



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Hanover may on occasion require to use the lounge for meetings and the room may also be used by outside groups in which case a charge will be levied to the group using it.

A communal laundry features modern washers and tumble driers.

Hanover looks after the gardens however if space allows we can often make a patch available to individuals to look after.

There is a large communal car park within the developments grounds.

A communal TV aerial is provided, with a socket in every living room, meaning individual aerials aren't required.

## Guest bedroom

Chandlers Court features a well-equipped guest bedroom for visiting friends or relatives. For a small fee to cover costs the bedroom can be booked up to two months in advance.

Priority bookings are given to relatives of a resident who is ill.

## Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

## Maintenance

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe. You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant. We'll ensure the property is in good condition when a tenant moves in.



# ABOUT CHANDLERS COURT

## **Pets**

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

## **Tenants' contents insurance**

We provide contents' insurance from as little as £1.50 a month. You can arrange your own cover, but you must let us know if you want to do this.

Get in touch with us to find out more.

## **What staff work at Chandlers Court?**

At Chandlers Court, a Very Sheltered Manager manages the overall development and the staff who work there.

Each resident has a Home Support Assistant who helps residents be as active or independent as they want, liaises with relatives and organisations like community health services and social work departments, and looks after any related administration. Staff are on site 24 hours a day.

Residents have regular contact with Home Support Assistants they are familiar with and can easily and quickly adapt the care service to suit them.

## **Annual Development Meeting**

Each year, we invite every resident to come to an Annual Development Meeting.

They usually take place in the autumn and it's a good opportunity for residents to discuss other issues relating to the development.

## **Communications and consultations**

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

**To find out more about Chandlers Court or to apply for a property, call 01343 548 547 or email [northinfo@hanover.scot](mailto:northinfo@hanover.scot)**