

SHELTERED HOUSING



Hanover Close, Sinclair Drive,
Glasgow G42 9AX

ABOUT HANOVER CLOSE

Hanover Close is a sheltered development quietly but conveniently located in Battlefield, in Glasgow's Southside. The development is very close to Queens Park as well as a wide range of shops, cafes and bus services.

Hanover Close is made up of 49 properties over four levels. The upper floor properties served by a lift.

A Development Manager works on site five days a week to provide help in an emergency and to look after the day-to-day administration of the development.

The development's heating is provided by a central gas-fired boiler, meaning every flat and communal area has a constant hot water supply. Each property also has a radiator in every room.

Electricity supplies are individually metered in each flat, and residents are responsible for paying their own electricity bills.

In each property's kitchen, there's space for an electric cooker - you must supply the cooker and have it installed by an approved person.

What is sheltered housing?

Sheltered housing is aimed at the over 60s. Most developments have a secure main entrance and all properties have their own front doors.

Properties usually have one or two bedrooms and are linked to a community alarm service, allowing residents to call for help 24 hours a day.



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Communal facilities

Hanover Close features a high quality, fully furnished communal lounge and kitchen. Residents are free to use the lounge as they please.

A communal laundrette includes modern washers and tumble driers and the communal gardens also feature rotary driers.

Hanover looks after the gardens however if space allows we can often make a patch available to individuals to look after. There is also a limited amount of communal parking spaces, however plenty of on-street parking is available very nearby.

Hanover Close features a communal TV aerial, meaning there is no need to install an individual aerial.

Guest bedroom

Hanover Close features a well-equipped guest bedroom for visiting friends or relative. For a small fee to cover costs the bedroom can be booked up to two months in advance. Priority bookings are given to relatives of a resident who is ill.

Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

Maintenance of your property

As the landlord, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

ABOUT HANOVER CLOSE

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

What are Development Managers?

Hanover Close features a Development Manager who works at the site.

They have a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer and managing the day-to-day upkeep of the development.

They often give residents a daily call to ensure everything is OK and can help out with benefits advice as well as liaising with GPs, nursing services and local authorities.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Council tax

You are responsible for paying council tax directly to the local authority.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultation

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings

To find out more about Hanover Close or to apply for a property, call 0141 553 6300 or email westinfo@hanover.scot