

AMENITY AND GENERAL NEEDS HOUSING



Laighpark Road/View, Coylton,
KA6 6HN

ABOUT LAIGHPARK ROAD/ VIEW

This mixed amenity and general needs development is located in the small village of Coylton, just outside Ayr.

A shop and library and other amenities are within walking distance, and there are useful transport links to Ayr.

What is amenity housing?

Amenity housing is for more active older people. Anyone over 60 can apply, although we will also consider people over 50 if they have a housing support need.

What is general needs housing?

General needs housing is for anyone over 16 and has been built with couples or families in mind.

Alarm system

All properties are - or can easily be - fitted with a community alarm system, which allows residents to summon help in an emergency.

All properties have individual gas boilers.

The properties are individually metered and residents are responsible for payment of all bills.

There are facilities to cook by electricity in each kitchen. Residents must supply their own cookers, which must be installed by qualified installers.

In addition, every property benefits from full double glazing.

Gardens

Hanover maintains, through the Service Charge, any communal garden area.



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Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Council tax

Residents are responsible for paying council tax directly to the local authority.

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month for amenity cottages.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

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Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Laighpark Road/View - or to apply for a property - call **0141 553 6300** or email **westinfo@hanover.scot**