

# VERY SHELTERED HOUSING



Callieburn Court, 30 Callieburn Road,  
Bishopbriggs, G64 1TJ



# ABOUT CALLIEBURN COURT

Callieburn Court is a very sheltered development just off Springfield Road in Bishopbriggs. The town centre is a ten-minute walk away and includes a train station with regular trains into Glasgow.

Accommodation is provided in 16 flats all on one level. There are staff on site at all times with each resident having a named member of staff who is their key worker.

Callieburn Court features a communal dining room where we provide two cooked meals a day; typically a three course lunch and high tea in the evening.

Meals are prepared by our on site staff and we offer a varied menu, taking into consideration personal choice, seasonally available fresh produce and all dietary requirements. All catering costs are included in the charges.

## **What is very sheltered housing?**

Very sheltered housing is aimed at frailer older people. Residents have their own flat and can live as independently as they please, but support staff are on site 24 hours a day to help out in an emergency.

All have shower rooms or wet rooms and a kitchenette. For added security and peace of mind, properties are also connected to a 24-hour community alarm.

## **Communal facilities**

Callieburn Court features a high quality, fully furnished communal lounge and three pantry areas. Residents are free to use these areas as they please.

Residents are also free to invite friends and neighbours to join them here.

We may, on occasions, need to use the lounge for meetings and the room may also be used by outside groups, in which case a charge will be levied to the group using it.



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A communal laundrette is also available, featuring modern washers and tumble driers.

Hanover looks after the gardens however if space allows we can often make a patch available to individuals to look after.

## **Car park**

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

A communal aerial is provided, with a socket in every living room, therefore an individual aerial is not necessary.

## **Guest bedroom**

Callieburn Court features a well-equipped guest bedroom for visiting friends or relatives. For a small fee to cover costs the bedroom can be booked up to two months in advance.

Priority bookings are given to relatives of a resident who is ill.

## **Alarm systems**

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

## **Maintenance**

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe. You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

## **Pets**

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

# ABOUT CALLIEBURN COURT

## **Tenants' contents insurance**

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

## **What staff work at Callieburn Court?**

At Callieburn Court, a Very Sheltered Manager manages the overall development and the staff who work there.

Each resident has a Support Worker who helps residents be as active or independent as they want, liaises with relatives and organisations like community health services and social work departments, and looks after any related administration.

## **Council tax**

Residents are responsible for paying council tax directly to the local authority.

## **WIFI**

There is secure, free WIFI available in the communal lounge.

## **Annual development meeting**

Each year, we invite every resident to come to an annual development meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## **Communications and consultations**

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

## **Housing support**

The local authority also levy a housing support fee - get in touch with us to find out more.

To find out more about Callieburn Court or to apply for a property, call **0141 553 6300** or email **[westinfo@hanover.scot](mailto:westinfo@hanover.scot)**