

# VERY SHELTERED HOUSING



Ailsa Court, Ailsa Drive, Glenburn  
Paisley, PA28HE

# ABOUT AILSA COURT

Ailsa Court is a very sheltered development in Glenburn, a popular residential area of Paisley. Ailsa Court is well served by public transport, with a regular bus service from nearby to the centre of Paisley and Glasgow. There are 17 one-bed flats and 7 two-bed flats, located over two levels with a lift serving the upper floor.

Heating is provided by gas central heating and there are radiators in every room of every flat.

For electricity, each flat has its own individual meter and residents are responsible for paying their own bills to their chosen electricity provider.

Every property features full double glazing.

## **What is very sheltered housing?**

Very sheltered housing is aimed at frailer older people.

Residents have their own flat and can live as independently as they please, but support staff are on site 24 hours a day and quality, nutritious lunches and high teas are served in an attractive communal dining room.

Properties at Ailsa Court feature a good-sized living room with a separate bedroom (some have two bedrooms). Every property has a wet room featuring a toilet, shower and shower seat.

For added security and peace of mind, properties are also connected to a 24-hour community alarm, which allows residents to summon help in an emergency.

## **Communal areas**

Ailsa Court features two, high quality, fully furnished communal lounges (one on each floor). Residents are free to use them as they please.



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A communal laundrette includes modern washers and tumble driers and the communal garden also features a rotary drier.

We look after the gardens however if space allows we can often make a patch available to individuals to look after.

There is also a limited amount of communal parking spaces, however plenty of on-street parking is available nearby.

Ailsa Court also features a communal TV aerial, meaning there is no need to install an individual aerial.

The development also features two assisted bathrooms that feature large baths with powered bath seats for easy access.

## **Guest bedroom**

Ailsa Court features a well-equipped guest bedroom for visiting friends or relatives.

For a small fee to cover costs the bedroom can be booked up to two months in advance.

Priority bookings are given to relatives of a resident who is ill.

## **Maintenance of your property**

As the landlord of the development, we're responsible for carrying out certain repairs to make sure the properties and communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

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## **Can I bring a pet?**

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

## **Tenants' Contents Insurance**

We provide contents' insurance from as little as £1.50 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

## **What staff work at Ailsa Court?**

At Ailsa Court, a Very Sheltered Housing Manager manages the overall development and the staff who work there.

Each resident has a Support Worker who helps residents be as active or independent as they want, liaises with relatives and organisations like community health services and social work departments, and looks after any related administration.

As well as this, a team of kitchen staff prepare and serve high quality meals in the dining room.

## **Council tax**

You are responsible for paying council tax directly to the local authority.

## **Annual Development Meeting**

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## **Communications and consultations**

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Ailsa Court or to apply for a property, call **0141 553 6300** or email **[westinfo@hanover.scot](mailto:westinfo@hanover.scot)**