

SHELTERED HOUSING



Hanover Place, Apsley Street,
Glasgow G11 7SW

ABOUT HANOVER PLACE

Hanover Place is conveniently located on Apsley Street in the Partick area in the west end of Glasgow, within walking distance of all the amenities of Crow Road and Dumbarton Road. There's train and subway stations nearby, as well as regular bus services around the city and further afield.

Hanover Place is made up of 32 one-bedroomed properties on three levels, served by a lift for easy access to each flat.

The Development Manager, who's on site five days a week, is available to help out in emergencies and looks after the general day-to-day administration.

Hanover Place benefits from a gas-fired central boiler, meaning every property has a constant supply of hot water and heating, and a radiator in every room ensures the properties are nice and warm. In addition, all flats are individually metered meaning each resident is

responsible for only their own electricity bills to their chosen suppliers.

The kitchens of each flat feature a space for an electric cooker to be installed, and residents must supply these and have them installed by an approved installer.

What is sheltered housing?

Sheltered housing is aimed at the over 60s. Most developments have a secure main entrance and all properties have their own front doors. Properties usually have one or two bedrooms and are linked to a community alarm service, allowing residents to call for help 24 hours a day.



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Communal facilities

Hanover Place features a high quality, fully furnished communal lounge and kitchen. Residents are free to use the lounge as they please.

A communal laundrette includes modern washers and tumble driers and the communal gardens also feature rotary driers. Hanover looks after the gardens however if space allows we can often make a patch available to individuals to look after. There is also a limited amount of communal parking spaces.

Hanover Place features a communal TV aerial, meaning there is no need to install an individual aerial.

Guest bedroom

Hanover Place features a well-equipped guest bedroom for visiting friends or relatives. For a small fee to cover costs the bedroom can be booked up to two months in advance. Priority bookings are given to relatives of a resident who is ill.

Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe. You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant. We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

ABOUT HANOVER PLACE

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

What are Development Managers?

Hanover Place features a Development Manager. They have a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer and managing the day-to-day upkeep of the development.

They often give residents a daily call to ensure everything is OK and can help out with benefits advice as well as liaising with GPs, nursing services and local authorities.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They're more than happy to meet residents as a group or to make appointments to meet you individually

in the comfort of your own home.

Council tax

You are responsible for paying council tax directly to the local authority.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Hanover Place or to apply for a property, call **0141 553 6300** or email **westinfo@hanover.scot**