

# SHELTERED HOUSING



Hanover Gardens, Stormont Road,  
New Scone, PH2 6PR



# ABOUT HANOVER GARDENS

Hanover Gardens is in the town of Scone, just north of Perth, and features mainly one bedroom self-contained bungalows facing an attractive, courtyard-style garden.

The development, which features 24 one-bedroom and one two-bedroom bungalow, is just off Stormont Road, with bus stops and the Scone recreation ground just a short walk away.

Hanover Gardens features a summerhouse, which is used for socialising.

A Development Manager is on site five days a week, to help out in an emergency and to look after the day-to-day administration of the development.

The flats are served by electric central heating. All properties boast double glazing and each kitchen features space for an electric cooker.

## Alarm system

There is a community alarm service in linked to every property, allowing residents to call for help 24 hours a day. A pull cord to activate the alarm is situated in every room. The type of call alarm system varies from development to development. Some systems in your home need a telephone line to function properly. If this is the case, but you don't want a telephone line, let us know as alternatives are also available.



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## Communal facilities

Hanover Gardens features a private, communal laundry includes modern washers and tumble driers. There are also drying areas with rotary driers in the garden for use during fine weather.

Hanover looks after the attractive gardens, however if space allows we can often make a patch available for individuals to look after.

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

Hanover Gardens features a communal TV aerial, meaning there is no need to install an individual aerial.

## Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog, they must exercise it outside the development's grounds.

## Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you will sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.



# ABOUT HANOVER GARDENS

## **Council tax**

Residents are responsible for paying Council Tax to the local authority.

## **Tenants' Contents Insurance**

We provide contents insurance for as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

## **What are Development Managers?**

Hanover Gardens features a Development Manager who works at the development.

The Development Manager has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer, and managing the day-to-day upkeep of the development.

## **Housing Officers**

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

## **Annual Development Meeting**

Each year, we invite every resident to come to an Annual Development Meeting, usually held somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## **Communications and consultation**

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

**To find out more about Hanover Gardens or to apply for a property, call 0131 557 7404 or email [eastinfo@hanover.scot](mailto:eastinfo@hanover.scot)**

