

SHELTERED HOUSING



Hanover Close, Earlston,
TD4 6JD

ABOUT HANOVER CLOSE

Hanover Close has all the benefits of living in the picturesque Scottish Borders but is under a 50 minute drive from Edinburgh and just a few minutes' drive from Tweedbank, where the new Borders Railway links the area with Edinburgh.

This sheltered development is handily located just off the high street, but in a quiet location. It consists of 20 one-bedroom flats over two storeys and features a stairlift to the first floor.

A Development Manager is onsite five days a week, to help out in an emergency and to look after the day-to-day administration of the development.

What is sheltered housing?

Sheltered housing is aimed at the over 60s and security is paramount.

At Hanover Close, there is a secure main entrance and each property has its own front door.

All flats are fitted with electric white meter central heating, double glazing and have a kitchen with spaces for a cooker and fridge freezer.

Alarm system

There is a community alarm service linked to every property, allowing residents to call for help 24 hours a day. A pull cord to activate the alarm is situated in every room.



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Communal facilities

Hanover Close features a high quality, fully furnished communal lounge and kitchen, and residents are free to use the lounge as they please.

A private, communal laundry includes modern washers and tumble driers. There are also drying areas with rotary driers in the garden for use during fine weather

Hanover looks after the attractive gardens, however if space allows we can often make a patch available for individuals to look after.

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

Hanover Close features both Freeview and SKY communal TV aerials meaning there is no need to install an individual aerial.

Guest bedroom

Hanover Close features a well-equipped guest bedroom for visiting friends or relatives. For a small fee to cover costs, the bedroom can be booked for up to two months in advance. Priority bookings are given to relatives of a resident who is ill.

Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you can sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

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Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog, they must exercise it outside the development's grounds.

Council tax

You are responsible for paying Council Tax to the local authority.

Tenants' Contents Insurance

We provide contents insurance for as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

What are Development Managers?

Hanover Close features a Development Manager who works at the development.

The Development Manager has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer, and managing the day-to-day upkeep of the development.

They can also help out with benefits advice as well as liaising with GPs, nursing services and local authorities.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultation

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Hanover Close or to apply for a property, call 0131 557 7404 or email eastinfo@hanover.scot