

SHELTERED HOUSING



Hanover Court, Springfield Terrace
Dunblane, FK15 9HJ

ABOUT HANOVER COURT

Hanover Court is a sheltered housing development situated on Springfield Terrace in the centre of Dunblane. The development itself is situated in the town centre but in a quiet spot, close to the Allan Water that runs through the town and with good access to supermarkets, the train station and other amenities.

There are 31 one-bedroom properties at Hanover Court over six separate, two-storey blocks and seven cottages.

A Development Manager is on site five days a week to help out with the general upkeep of the development and to assist residents.

What is sheltered housing?

Sheltered housing is aimed at the over 60s.

Most developments have a secure main entrance and all properties have their own front doors.

Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

There is gas central heating in the properties and all of them feature full double glazing. There is space for an electric cooker in every property's kitchen. Residents must ensure they arrange for installation of the cooker by an approved installer.



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Communal features

Hanover Court features a communal laundry, which includes modern washers and tumble driers and the communal gardens also feature rotary driers.

Hanover looks after the communal gardens. However, if space allows we can often make a patch available to individuals to look after.

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

Hanover Court features a communal TV aerial, meaning there is no need to install an individual aerial.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Tenants' Contents Insurance?

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

Council tax

You are responsible for paying council tax directly to the local authority.

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What are Development Managers?

The Development Manager has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer and managing the day-to-day upkeep of the development.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Hanover Court - or to apply for a property - call **0131 557 7404** or email **eastinfo@hanover.scot**.

