

# AMENITY HOUSING



Land Street/Union Street,  
Keith, AB55 5FF

# ABOUT LAND STREET/ UNION STREET

Land Street and Union Street are located in the centre of Keith, a small town in Moray. The town is in the heart of the Speyside whisky trail, and is home to a number of distilleries as well as within close proximity to many more.

The development itself is an amenity development, consisting of just ten properties (four cottages and six flats). Shops and other facilities are within just a quarter of a mile walk and nearby bus stops go to Elgin, Aberdeen and Banff.

All properties have individual gas fired boilers for hot water and central heating. There is a radiator in every room.

The properties are individually metered and residents will be responsible to the Gas Board for payment of all bills.

The kitchens of every property feature space for a cooker. Residents must supply their own cookers and have them installed by an authorised installer.

## **What is amenity housing?**

Amenity housing is for more active older people. Each property is a flat or cottage, with its own front door.

Most have one or two bedrooms and features can include grab rails, level floors and walk in showers.

## **Alarm system**

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

The type of call alarm system varies from development to development. Some are located in your home need a telephone line to function properly. If this is the case, but you don't want a telephone line, let us know as alternatives are also available.





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## **Maintenance**

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

## **Pets**

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

## **Council tax**

Residents are responsible for paying council tax directly to the local authority.

## **Tenants' Contents Insurance**

We provide contents' insurance from as little as £1.50 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

## **Housing Officers**

Land Street/Union Street has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

# ABOUT LAND STREET/ UNION STREET

## **Annual Development Meeting**

Each year, we invite every resident to come to an Annual Development Meeting, usually held somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## **Communications and consultations**

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Land Street/ Union Street, or to apply for a property, call **01343 548585** or email **[northinfo@hanover.scot](mailto:northinfo@hanover.scot)**