

SHELTERED HOUSING



Hanover Grange, Forth Street,
Grangemouth, FK3 8LF

ABOUT HANOVER GRANGE

Hanover Grange is located in Forth Street, Grangemouth. The town offers a range of good amenities including a supermarket and shops and amenities under half a mile away. Grangemouth is located close to the banks of the Forth and within close proximity to the M9, offering links to Edinburgh and further afield.

The development itself is made up of 43 one-bedroomed flats and one two-bedroom flat over two levels, with a stairlift serving most upper level properties. There is also a general needs house.

What is sheltered housing?

Sheltered housing is aimed at the over 60s. Most developments have a secure main entrance and all properties have their own front doors.

Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

All the properties have individual electric meters, and residents are responsible for paying the individual bills.

The kitchen of each property has a space to include an electric cooker, however this must be installed and fitted by an authorised installer.

Heating costs are included within the rent figure. Many properties also feature electric fires in the living room.



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Heating and hot water is provided by a central gas boiler, providing a constant source of heating and hot water to all properties, and there is a radiator in every room.

Communal facilities

Hanover Grange features a high quality, fully furnished communal lounge and kitchen. Residents are free to use the lounge as they please.

A communal laundry includes modern washers and tumble driers and the communal gardens also feature rotary driers.

Gardens

We look after the gardens however, if space allows, we can often make a patch available to individuals to look after.

Parking

On-street parking is available very nearby.

TV aerial

Hanover Grange features a communal TV aerial, meaning there is no need to install an individual aerial.

Pets

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Guest Bedroom

There is a well-equipped guest bedroom for visiting friends or relatives. For a small fee to cover costs, the bedroom can be booked up to two months in advance; although priority is given to relatives of a resident who is ill.

Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant. We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

ABOUT HANOVER GRANGE

Tenants' contents insurance

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

Council tax

Residents are responsible for paying council tax directly to the local authority.

What is a Development Manager?

The Development Manager has a wide range of responsibilities, from helping out in emergencies, giving information on services we and other organisations offer and managing the day-to-day upkeep of the development.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meetings

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultation

We are committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Hanover Grange or to apply for a property:
call **0131 557 7404** or
email **eastinfo@hanover.scot**