

# SHELTERED HOUSING



Burnside Court, Alva,  
FK12 5AD



# ABOUT BURNSIDE COURT

This sheltered development is located in the centre of Alva, at the junction of Brook Street and Stirling Street. Shopping facilities and all essential amenities are located within easy walking distance. Public transport services are available nearby on Stirling Street.

The development comprises 26 one bedroom flats on three levels and is served by a lift. There is one three bedroom general needs flat.

A Sheltered Housing Manager is on site five days a week, to help out in an emergency and to look after the day-to-day administration of the development.

The flats are served by a gas-fired central boiler, which provides central heating and hot water to every flat and to the communal areas.

All properties boast double glazing and each kitchen features space for an electric cooker.

## **What is sheltered housing?**

Sheltered housing is aimed at the over 60s and security is paramount. At Burnside Court, there is a secure main entrance and each property has its own front door.

## **Alarm system**

There is a community alarm service linked to every property, allowing residents to call for help 24 hours a day. A pull cord to activate the alarm is situated in every room.



# ABOUT BURNSIDE COURT

## **Communal facilities**

Burnside Court features a high quality, fully furnished communal lounge and kitchen, and residents are free to use the lounge as they please.

A private, communal laundry includes modern washers and tumble driers.

Hanover looks after the attractive gardens, however if space allows we can often make a patch available for individuals to look after.

A small car park is provided on a first come first served basis for the use of residents and visitors to the development.

Burnside Court features a communal TV aerial, meaning there is no need to install an individual aerial.

## **Guest bedroom**

Burnside Court features a well-equipped guest bedroom for visiting friends or relatives. For a small fee to cover costs, the bedroom can be booked for up to two months in advance. Priority bookings are given to relatives of a resident who is ill.

## **Maintenance of your property**

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you will sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.



# ABOUT BURNSIDE COURT

## **Can I bring a pet?**

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog, they must exercise it outside the development's grounds.

## **Council tax**

Residents are responsible for paying Council Tax to the local authority.

## **Tenants' Contents Insurance**

We provide contents insurance for as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

## **WIFI**

There is secure, free WIFI available in the communal lounge.

## **What are Sheltered Housing Managers?**

Burnside Court features a Sheltered Housing Manager who works at the development.

The Sheltered Housing Manager has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer, and managing the day-to-day upkeep of the development.

## **Housing Officers**

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

## **Annual Development Meeting**

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## **Communications and consultation**

We are committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

**To find out more about Burnside Court or to apply for a property, call 0131 557 7404 or email [eastinfo@hanover.scot](mailto:eastinfo@hanover.scot)**