

# AMENITY HOUSING



Hanover Court, Castlehill Loan,  
Kippen, FK8 3DZ



# ABOUT HANOVER COURT

Hanover Court is an amenity housing development situated in Kippen, a pretty village within easy commutable distance of Glasgow and under five miles from the stunning Loch Lomond and Trossachs National Park.

The development is located in the centre of the village, within walking distance of essential shops and other amenities, and close to public transport with links to nearby Stirling. Hanover Court is made up of 18 one-bedroom flats.

## **What is amenity housing?**

Amenity housing is for more active older people. Each property is a flat or cottage, with its own front door. Most have one or two bedrooms and features can include grab rails, level floors and walk in showers.

## **Alarm system**

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

All of the flats have electric white meter central heating with storage heaters in the lounge and panel heating in every room. The hot water is served from an electric immersion system.

In addition, an electric two bar coal effect fire has been fitted in every lounge.

There are facilities in the properties for cooking by electricity. Residents must supply their own cookers and have them installed by an authorised installer.



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All flats are individually metered and each resident is responsible for payment of their own bills to their electricity provider.

## **Maintenance**

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

## **Pets**

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

## **Tenants' Contents Insurance**

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

## **Housing Officers**

Hanover Court has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

## **Council tax**

Residents are responsible for paying council tax directly to the local authority.

# ABOUT HANOVER COURT

## Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Hanover Court, or to apply for a property, call **0131 557 7404** or email **[eastinfo@hanover.scot](mailto:eastinfo@hanover.scot)**

