

# AMENITY HOUSING



Forbes Place, New Farm Loch,  
Kilmarnoch, KA3 7RH

# FORBES PLACE

Forbes Place is an amenity housing development located in the New Farm Loch area to the east of Kilmarnock town centre. Within a short walk of the development is a bus stop with regular services into the town centre, which boasts a range of amenities including a railway station with links to Glasgow, the coast and other nearby towns.

Forbes Place is made up of 10 one-bedroom cottages.

## **What is amenity housing?**

Amenity housing is for more active older people. Each property is a one bedroom cottage, with its own front door and features can include grab rails, level floors and walk in showers.

## **Alarm system**

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.

The type of call alarm system varies from development to development. Some are located in your home need a telephone line to function properly. If this is the case, but you don't want a telephone line, let us know as alternatives are also available.

## **Council tax**

Residents are responsible for paying council tax directly to the local authority.

The development is heated by individual gas boilers with radiators in every room.

The cottages are individually metered and residents are responsible to the electricity and gas company for payment of all bills.

The kitchens of every property feature space for an electric cooker. Residents must supply their own cookers and have them installed by an authorised installer.



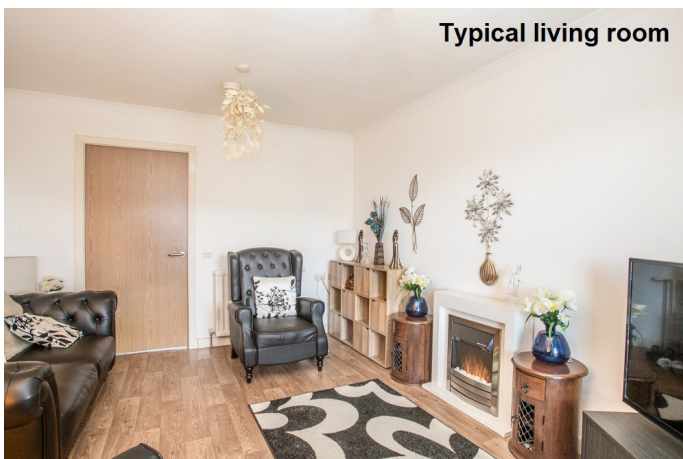
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## Maintenance

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.



Typical living room

## Pets

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

## Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

## Housing Officers

Forbes Place has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.



# FORBES PLACE

## Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

## Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Forbes Place, or to apply for a property, call **0141 553 6300** or email **[westinfo@hanover.scot](mailto:westinfo@hanover.scot)**

