

SHELTERED HOUSING



Craigview, Bridgeness Road,
Bo'ness, EH51 9LN

ABOUT CRAIGVIEW

Craigview is situated in the town of Bo'ness on the south bank of the Forth within the Falkirk council area. The development is located within 300 yards of essential shopping facilities in the Grangepans Shopping Centre and within one mile of the town centre. A regular bus service available from the nearby Bridgeness Road.

There are 22 one bedroom flats and 1 two-bedroom flat in the development, in a single three storey block served by a lift.

There is a Development Manager on site on all weekdays who helps with the general upkeep of the development and provides help to residents when required.

What is sheltered housing?

Sheltered housing is aimed at the over 60s. Most developments have a secure main entrance and all properties have their own front doors.

Alarm service

All properties are linked to a community alarm service, allowing residents to call for help 24 hours a day.

All flats have electric, white meter, central heating with storage heaters in the lounge and panel heating in every room. The hot water is served from an electric immersion system.

There is space for an electric cooker in every property's kitchen. In addition, all properties feature full double glazing.

Gardens

Hanover looks after the gardens however if space allows we can often make a patch available to individuals to look after.



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Communal features

Craigview features a high quality, fully furnished communal lounge and kitchen. Residents are free to use the lounge as they please.

A communal laundry includes modern washing machines and tumble driers.

The development features a communal TV aerial, meaning there is no need to install an individual aerial.

Guest bedroom

Craigview features a well-equipped guest bedroom for visiting friends or relative. For a small fee to cover costs the bedroom can be booked up to two months in advance. Priority bookings are given to relatives of a resident who is ill.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.



ABOUT CRAIGVIEW

Tenants' Contents Insurance?

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

Council tax

Residents are responsible for paying council tax directly to the local authority.

What are Development Managers?

The Development Manager has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer and managing the day-to-day upkeep of the development.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices. They will regularly visit and meet with residents to discuss any housing or personal issues you may have. They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

WIFI

There is secure, free WIFI available in the communal lounge.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Craigview - or to apply for a property - call 0131 557 7404 or email eastinfo@hanover.scot.