

AMENITY AND GENERAL NEEDS HOUSING



Chapel Place, Bank Street,
Neilston, G78 3DZ

ABOUT CHAPEL PLACE

Neilston is a village in the Leven Valley, about 2 miles south west of Barrhead and on the fringe of the Greater Glasgow area. Chapel Place is located within close proximity to local amenities including shops, a doctor's surgery and a library.

There is a regular bus service to both Barrhead and Paisley town centres as well as a regular train service to Glasgow all within a short walk of the development.

What is amenity housing?

Amenity housing is for more active older people. Anyone over 60 can apply, although we will also consider people over 50 if they have a housing support need.

What is general needs housing?

General needs housing is for anyone over 16 and has been built with couples or families in mind.

Gardens

Hanover maintains, through the Service Charge, all the communal grassed and planted areas in the development.

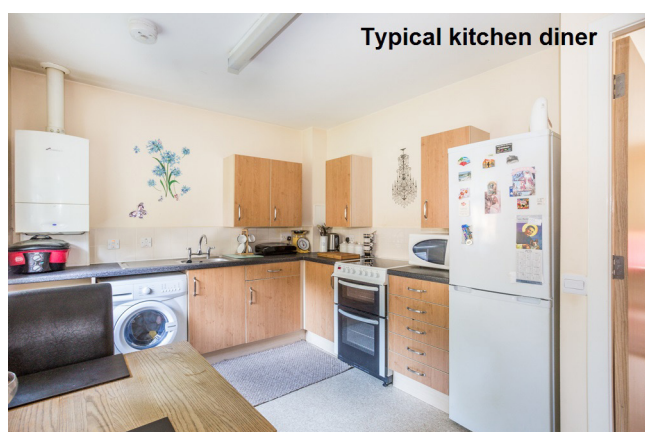
All flats have gas central heating with radiators in every room. There are facilities to cook by electricity in each kitchen. In addition, every property benefits from full double glazing.

Alarm system

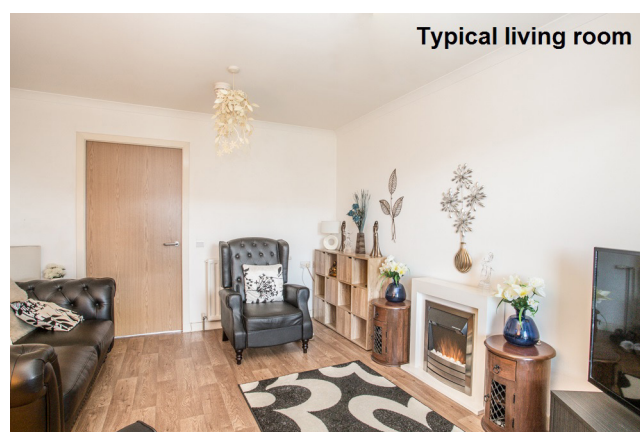
All properties are - or can easily be - fitted with a community alarm system, which allows residents to summon help in an emergency.

Council tax

Residents are responsible for paying council tax directly to the local authority.



Typical kitchen diner



Typical living room

ABOUT CHAPEL PLACE

Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Car Park

A car park is provided for the use of residents and visitors. It is not possible to allocate car parking spaces to individual residents.

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

ABOUT CHAPEL PLACE

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Chapel Place
- or to apply for a property - call **0141 553 6300** or email
westinfo@hanover.scot