

AMENITY HOUSING



Victoria Court, Victoria Road
Lockerbie, DG11 2BU

ABOUT VICTORIA COURT

Victoria Court is a modern yet established amenity housing development in the town of Lockerbie in Dumfries & Galloway.

The development is close to the town centre, which features a range of shops, public transport and other amenities. There are 12 flats in one two-storey block.

Victoria Court features eight one-bed flats and four two-bed flats, and each property has full electrical heating, with a radiator in each room. The heating is also the source for the hot water.

Each flat is individually metered for utilities and residents are responsible for their own bills.

The attractive kitchens all have spaces for electric cookers, which residents supply.

Every property is also fully double glazed.

Please note that this development does not include a lift.

What is amenity housing?

Amenity housing is for more active older people. Each property is a flat or cottage, with its own front door.

Features include grab rails, level floors and walk in showers. Every property is also connected to a community alarm.

Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency.



Typical living room

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Communal facilities

Victoria Court features pretty communal gardens. Hanover usually looks after these gardens however if space allows and we can often make a patch available to individuals to look after.

There is also a limited amount of communal parking spaces, and plenty of on-street parking is available nearby.

Maintenance

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Pets

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

Housing Officers

Victoria Court has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

ABOUT VICTORIA COURT

Council tax

Residents are responsible for paying council tax directly to the local authority.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Victoria Court, or to apply for a property, call 0141 553 6300 or email westinfo@hanover.scot.

