

AMENITY HOUSING



Crossburn Lane, Loans,
Troon, KA10 7LP

ABOUT CROSSBURN LANE

Crossburn Lane development is located in Loans and is near to Muirhead and Troon. All essential shopping facilities, a Post Office and amenities are located nearby.

This amenity development comprises 4 cottages.

What is amenity housing?

Amenity housing is for more active older people. Anyone over 60 can apply, although we will also consider people over 50 if they have a housing support need.

Gardens

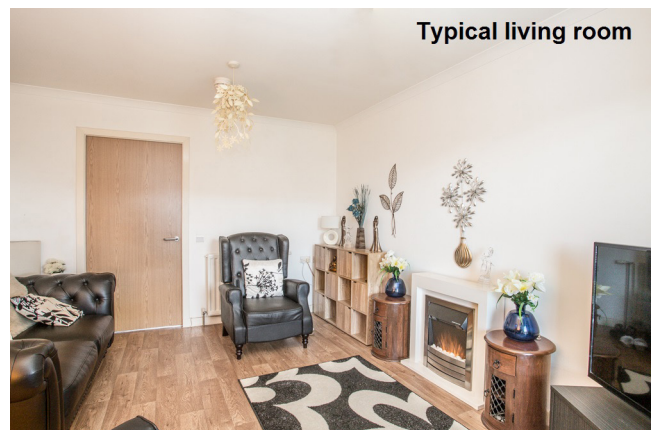
Hanover maintains the gardens in the development. However, should anyone wish to have a small plot for gardening it may be possible to arrange this.

Alarm system

All properties are - or can easily be - fitted with a community alarm system, which allows residents to summon help in an emergency.

Each property has full gas central heating with a radiator in every room. The central heating also provides hot water. The flats are individually metered and residents are responsible to the Gas Board for payment of all bills.

In addition, every property benefits from full double glazing.



Typical living room

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Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Council tax

Residents are responsible for paying council tax directly to the local authority.

TV Aerial

A communal aerial is provided, with a socket in every living room, therefore an individual aerial is not necessary.

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet residents individually in the comfort of their own home.

ABOUT CROSSBURN LANE

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings

To find out more about Crossburn Lane, or to apply for a property; call **0141 553 6300** or email **westinfo@hanover.scot**

