

HOUSING WITH CARE



Banktop Court, Johnstone, PA5 8NQ

ABOUT BANKTOP COURT

Banktop Court is purpose built housing with care, developed in partnership with Renfrewshire Council. The development is located within easy reach of the centre of Johnstone and local shopping areas. The local train station is within 10 minutes walk and there are bus stops nearby.

The development has a mix of 14 two bedroom flats, two specialist two-bedroom wheelchair flats and nine one bedroom flats. These are spread over two floors with a lift.

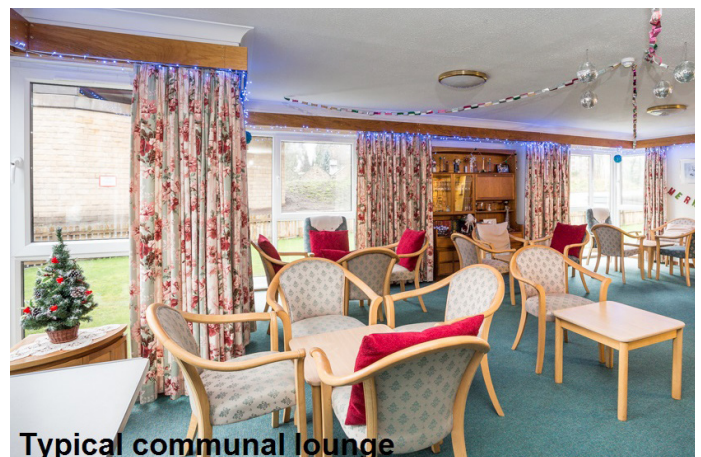
There are staff on site 24 hours a day, seven days a week to provide care and assistance to residents.

Housing with Care

Banktop Court is classed as a 'housing with care' development. Renfrewshire Council care at home staff are based at the development 24 hours a day, 7 days a week and are available to provide personal care and practical assistance to tenants according to their assessed needs. All cooking facilities, if required, are

electric. We provide two cooked meals a day at lunchtime and teatime. Meals are prepared by staff on site and served in the dining room. There is a varied menu taking into consideration personal choice, seasonally available fresh produce and also all dietary requirements.

Heating is provided by a communal boiler with all flats equipped with underfloor heating systems.



Typical communal lounge

ABOUT BANKTOP COURT

Communal facilities

There is a residents' lounge on both floors of the development, also within the dementia wing, which is fully furnished and carpeted. This gives residents a meeting place should they wish to meet each other during the day for tea, etc. Residents are also free to invite friends and neighbours to join them here.

A communal laundry for residents' own use, or by care at home staff on their behalf, features modern washers and tumble driers.

Hanover maintains all the grassed and planted areas in the development.

A communal TV aerial is provided, with a socket in every living room, meaning individual aerials aren't required.

Alarm system

All the properties are fitted with a community alarm system, which allows residents to summon help in an emergency 24 hours a day.

Pets

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Tenants' contents insurance

We provide contents' insurance from as little as £1.50 a month. You can arrange your own cover, but you must let us know if you want to do this.

Get in touch with us to find out more.

Maintenance

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe. You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure the property is in good condition when a tenant moves in.

ABOUT BANKTOP COURT

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting.

They usually take place in the autumn and it's a good opportunity for residents to discuss other issues relating to the development.

Communications and consultations

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

Housing Officer

The housing officer acts as the main contact between the area office and the residents. He/she visits the development regularly and is available to residents who may wish to discuss housing related or personal matters. If you wish to be visited at home by the housing officer you can make the necessary arrangements by contacting the area administrative officer at area office.

To find out more about Banktop Court or to apply for a property, call **0141 553 6300** or email **westinfo@hanover.scot**

