

AMENITY HOUSING



Waterford Court, Giffnock
G46 7PN



ABOUT WATERFORD COURT

Waterford Court is a brand new amenity housing development that opened in late 2016 in Giffnock, East Renfrewshire. There is a range of amenities nearby including a supermarket, library and post office.

There are regular buses from nearby Fenwick Road and Giffnock railway station is just a short walk away. The development has 12 2-bedroom flats split over three blocks.

What is amenity housing?

Amenity housing is for more active older people. Each property is a flat with its own front door. Most have one or two bedrooms and features can include grab rails, level floors and walk in showers.

The houses are heated by gas central heating. There are facilities to cook by electricity in each kitchen. Residents must supply their own cookers, which must be installed by qualified installers.

In addition, every property benefits from full double glazing.

Alarm system

All properties are - or can easily be - fitted with a community alarm system, which allows residents to summon help in an emergency.

Gardens and Car Park

Hanover maintains, through the Service Charge, any communal garden area.

There is a private car park.

Typical bedroom



Typical kitchen diner



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Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Tenants' Contents Insurance

We provide contents' insurance from as little as £1.50 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

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Council tax

Residents are responsible for paying council tax directly to the local authority.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Waterford Court - or to apply for a property - call **0141 553 6300** or email **westinfo@hanover.scot**

