

Residents' Bulletin



Keeping Hanover residents informed during the Coronavirus crisis

Coronavirus update

The Covid-19 pandemic continues to have a huge impact on our daily lives and the colder winter months are seeing a second wave of infections.

In Scotland, on 23 October, the government announced a new system of 5 Protection Levels.

GET TO KNOW THE COVID PROTECTION LEVELS



Stopping the spread starts with all of us

These Covid Protection Levels set out measures that can be applied nationally or locally depending on prevalence of the virus across the country.

The 5-level system came into force on 2 November. Each Local Authority area in Scotland has been placed within a level and the Government intends to keep these levels under review and announce any changes on a weekly basis.

If you are uncertain of what level your local area is in, you can find out via the postcode checker on the Scottish Government website: <https://www.gov.scot/check-local-covid-level/> or you can speak to your manager or a member of our staff.

Hanover of course must observe these levels and over time these may go up

or down, depending on the extent of infection. We are responding to this by adapting our services to reflect the different Scottish Government levels to ensure that we operate, as a minimum, within the regulations.

We are also continuing to offer extra support to any resident who is experiencing social isolation or simply wants to hear a friendly voice. You can enjoy support from our telephone buddies scheme and if you are interested please call us on 0800 111 4646.

One of the newest members of the Hanover Blether Facebook page posted this glorious photo of an Acer tree near **Milnescroft Court** in **Fochabers**.



Keep up to date at our website
www.hanover.scot/coronavirus/

Find us on Facebook
facebook.com/hanoverscotland

Find us on Twitter
[@hanoverscotland](https://twitter.com/hanoverscotland)

News and Information

A new Chief Executive for Hanover

Following a successful recruitment process, we have appointed Angela Currie as our new Chief Executive.



We had a strong mix of applicants, with a wide range of experience and the recruitment drive was extremely well-received.

Angela is currently the Director of Operations at Blackwood Homes and will bring substantial experience in housing and care.

These skills, knowledge and experience will also equip Angela for the transition to our CEO position. The timing of the appointment should also ensure a smooth transition between Helen Murdoch and Angela.

The appointment of a new CEO is of one of joy and of sadness, particularly as we will eventually say farewell to Helen Murdoch, who has been with us for 26 years (13 of which as Chief Executive). We are also excited to welcome Angela to the Hanover family and she will start the new journey as our CEO in 2021.

Speaking about her appointment, Angela said:

"I'm delighted to be appointed as Chief Executive and to continue to build on Helen's achievements. This is a great fit for me, in terms of the direction and ambition of the organisation. I'm looking forward to getting started and working with you all in the future."

Keeping warm and well this winter

As November becomes December, it's important to remember the steps that we can all take to keep warm and well this winter.

Slips, trips and falls can easily occur, so although it sounds obvious, wearing comfortable and appropriate footwear for the conditions can make all the difference. Warm, bright clothing is also essential when walking, particularly when it's dark and the temperatures drop.

Home Energy Scotland are an impartial service who offer free support and guidance to people about reducing fuel bills. Advisors can check eligibility for discounts from energy suppliers such as the Warm Home Discount Scheme under which you could get £140 off your electricity bill for winter 2020 to 2021.

For more information go to www.homeenergyscotland.org or call an advisor on 0808 808 2282.

Snippets

The **NHS remains open** for everyone, and you should not delay accessing any help you need during the pandemic. Your GP and community pharmacy is open, with many GP surgeries offering phone or video consultations to find out what additional help you might need.

Friday 11 December is **Christmas jumper day** 2020. Traditionally a day to wear your most tasteless Christmas jumper and maybe even raise a bit of money for Save the Children. Send your Christmas jumper pictures to communications@hanover.scot and we will feature them in a future issue of the bulletin.

The **Age Scotland Friendship Line** is open Monday - Friday 9am - 5pm. You can call them about absolutely anything. They are there to listen, provide friendship and offer support. Call **0800 12 44 22**.

Around the Houses

Manager Kim Smith from **Bridge of Dee Court** in **Aberdeen** sent us this photo of residents Mrs Rose Crighton (left) and Mrs Shirley Wood (taken earlier in the year). These ladies have been gifted flowers in recognition of their hard work in the gardens at the development.

They keep the flower pots looking lovely for everyone, including areas at both the front and back entrances to the development.



Mr Alex Garrow and **Mr Ivie Good**, two spritely residents at **Hanover Court** in **Stonehaven** celebrated their 90th birthdays in the spring and summer this year.

Although the Covid-19 restrictions meant they were unable to celebrate as they had originally planned, their neighbours made sure that this special event did not go by unnoticed and managed to celebrate social distancing style!



Mr Garrow is also a keen poet and has dedicated a special poem to the pandemic.

We have a plague
Sweeping through the land
It seems unstoppable
At first hand
We have to stand
And fight this menace
While we do we will
Find no solace
Our services are hitting back
Their facilities are on the rack
They are working
At it night and day
And they are not
Going to give way
We have to beat
This unseen scourge
From our shores
We have to purge
We will stamp it out
By keeping our nerve steady
And if it should return
It will find us ready

Resident Poet
Hanover Court, Stonehaven



Mr Alex Garrow



Mr Ivie Good

Around the Houses

It's already the season of goodwill for the team at **Taylor Court** in **Keith**, after they received a donation of hand sanitiser and face masks from their local Tesco Community Champion.

Development Manager, Tracey Thain was on hand to receive the generous donation from the local Tesco store. The supplies will now be used by staff as they continue to support residents at the development.



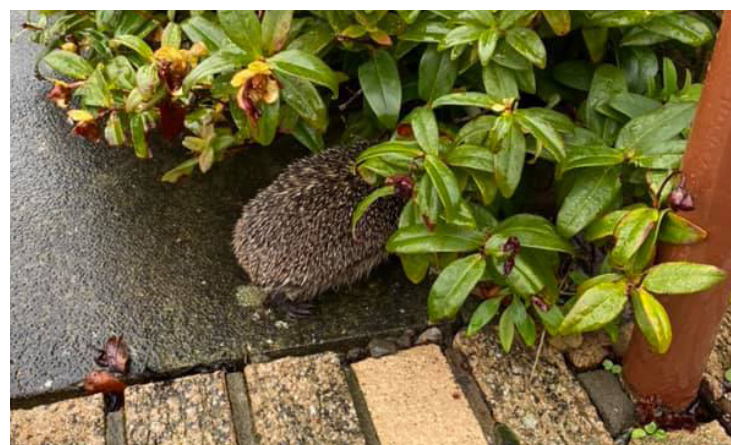
Residents and staff at **Plenderleith Court** in **Kelso** were unable to have their annual Macmillan Coffee Morning due to the pandemic but as they have always supported Macmillan they wanted to try and raise some funds.

They did amazingly well and raised the sum of £607.00 through the sale of jam and marmalade and donations kindly given by residents and staff.

We have had some gorgeous pictures of autumn wildlife posted on the Hanover Blether facebook page.



One of our long established members sent us some photos of the deer who sauntered into the grounds of **Burnside Court** in **Alva** one morning and manager Kathleen Ewart at **Mercer Court** in **Innerleithen** sent us this photo of a prickly little visitor she spotted one day at the development.



Riddle me this

The answers from our last issue. Look out for our Christmas crossword in December.

I never ask questions, but I'm always answered. What am I? **A doorbell**

Which word begins and ends with an 'e' but only has one letter? **An envelope**

What gets wetter as it dries? **A towel**

I hold lots of memories, but I own nothing. What am I? **A photo frame**

What runs around, but never moves? **A fence**