

AMENITY HOUSING



Cartvale Road
Glasgow, G42 9RP

ABOUT CARTVALE ROAD

Cartvale Road is an amenity development quietly but conveniently located in Battlefield, in Glasgow's Southside. The development is very close to Queens Park as well as a wide range of shops, cafes and bus services.

The development is made up of 19 one bedroom flats, three two bedroom flats and two three bedroom flats situated over three levels

What is amenity housing?

Amenity housing can be applicable for a mixture of age ranges. Each property is a flat.

Features can include grab rails, level floors and walk in showers. Cartvale Road is also connected to a community alarm.

Alarm service

All of the properties are linked to a community alarm service, allowing residents to call for help 24 hours a day.



An example of one of our properties

The flats are served by individual gas-fired boilers, which provides central heating and hot water to every flat. The flats have a radiator in every room.

There is space for an electric or gas cooker in every property's kitchen. In addition, all properties feature full double glazing.

Car park

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

Communal features

Cartvale Road features a high quality, fully furnished communal lounge and small kitchen.

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The development also benefits from its Community Facility, which has a large meeting room, office, kitchen and WC facilities

Cartvale Road features a communal TV aerial, meaning there is no need to install an individual aerial.

Gardens

Hanover looks after the gardens. However, if space allows we can often make a patch available to individuals to look after.

Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Tenants' Contents Insurance?

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

Council tax

Residents are responsible for paying council tax directly to the local authority.



An example of one of our properties

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Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.



An example of one of our properties

To find out more about Cartvale Court - or to apply for a property - call **0800 111 4646** or email **westinfo@hanover.scot**.