

GENERAL NEEDS HOUSING



Heather Wynd/Lavender Drive
Newton Mearns, Glasgow G77 6AF

ABOUT HEATHER WYND/ LAVENDER DRIVE

Our development at Heather Wynd and Lavender Drive is situated in Newton Mearns. Close to local bus routes and a short walk to Patterton train station

Our development at Heather Wynd and Lavender Drive is situated in Newton Mearns. 14 three bedroom houses. 12 two bedroom houses. 10 one bedroom flats. 21 two bedroom flats and 8 one bedroom ambulant

Property details

Each property benefits from individual boilers which provides central heating and hot water to every flat. The flats have a radiator in every room.

There is space for an electric or gas cooker in every property's kitchen. In addition, all properties feature full double glazing.

Car park

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.

Communal features

The development features a communal TV aerial, meaning there is no need to install an individual aerial.

Gardens

Hanover looks after the landscaped gardens. However, if space allows we can often make a patch available to individuals to look after. The gardens also benefit from communal rotary dryer.

Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe. You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.



An example of one of our properties

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Council tax

Residents are responsible for paying council tax directly to the local authority.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings

To find out more about Heather Wynd or Lavender Drive - or to apply for a property - call **0800 111 4646** or email **westinfo@hanover.scot**.