## **Survey of Tenants**

Free Prize Draw – Terms and Conditions.

- 1. The draw is open to current Hanover Scotland Factored Customers. Only one entry per household is permitted.
- 2. Entries only apply to, and must be made by, participating and completing the survey either by phone, or by any other means being promoted.
- 3. The One4all gift card with £20 credit can be redeemed in participating shops. A list of which can be found by visiting; <u>https://www.one4allgiftcard.co.uk/retailer.html(link is external)</u>
- 4. Hanover Scotland reserves the right to substitute a prize of equal value if this is necessary for reasons beyond its control.
- 5. The draw is open from the 20 July 2022 and will close on 14 September 2022.
- 6. The draw will take place no later than the 15 September 2022.
- 7. The winners will be notified within the month of September 2022.
- 8. No cash alternatives will be offered and prizes are non-transferrable.
- 9. Hanover Scotland reserves the right to re-draw a winner if they cannot be contacted within a reasonable period of time. Also, the right to disqualify any entrant, or select an alternative winner, in the event that it believes that any entrant has contravened these Terms and Conditions.
- 10.Submitting an entry to this prize draw is deemed to be acceptance by the entrants of these Terms and Conditions. Hanover Scotland reserves the right to alter, amend or foreclose this prize draw without prior notice, in the event that unforeseen circumstances make this unavoidable.
- 11. Hanover Scotland accepts no responsibility for any loss, damage, injury or disappointment suffered by any entrant resulting from entering this prize draw, or by the entrant's acceptance of the prize.
- 12.GDPR The information you submit which allows you to be entered into the Prize Draw will be processed by Knowledge Partners on behalf of Hanover Scotland. You can contact Knowledge Partners on 0131 356 0385, or for data protection issues by email at surveys@kpartners.co.uk
- 13.Knowledge Partners will use your details to identify and inform the winner. All details held for this purpose will be deleted following completion of the consultation unless otherwise agreed.