



Hanover Scotland Adapting your home

How to request adaptations to
support you in your home

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What is an adaptation?

An adaptation is an alteration made to your property or installation of equipment to allow you to live safely, comfortably and independently in your home.

How do I qualify?

If you feel you would benefit from having an adaptation, you should contact your local authority to request either a Social Worker or Occupational Therapist assessment.



An Occupational Therapist or Social Worker will then visit you at home to carry this assessment out. The results will determine if any changes to your home are needed.

If the assessment shows that your home requires an adaptation, the Occupational Therapist or Social Worker will complete what is known as a referral.



We can also accept letters from your GP if there is a waiting list for a Social Worker or Occupational therapist to carry out a home assessment. Please note that your GP may charge you a small fee for the requested letter, which Hanover can then reimburse with proof of payment.

What happens next?

Once the referral or letter has been completed, this is then referred to us and entered onto an adaptations register.

Your request will be actioned within a certain timeframe and you will be updated as your referral progresses.



Funding is sourced from the Scottish Government and Councils, therefore you will not be responsible for any costs for your adaptations works.

Where funding is unavailable, your referral will be held on a waiting list and will be regularly reviewed.

We will, however, do our best to obtain funding for you and will keep you informed on the progress of your request.

Types of adaptation

There are a wide range of adaptations available, some of which are listed below:

- Level access / wet floor showers
- Lowering of worktops
- Widening of doorways
- Remote door opening devices
- Automatic doors (flat or communal)
- Vibrating pillows or flashing lights connected to fire alarms
- Stairlifts
- Ramps
- Closomat toilets
- Community alarms



Your Occupational Therapist, Social Worker or GP will discuss with you what they think are the best recommendations for you.

Contact us

If you have any questions or queries about adaptations, speak to a staff member on your development.

If you don't have a member of staff on your development call **0800 111 4646** or email **adaptations@hanover.scot**

Accessibility

We can produce this document in different formats, for example Braille, audio, large print or other languages.

For more information, call **0131 557 7437**, or email **communications@hanover.scot**





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