

AMENITY & GENERAL NEEDS HOUSING



Chapelton Crescent/Mochrum Way, Ayr,
KA7 4US

ABOUT CHAPELTON CRESCENT/ MOCHRUM WAY

Chapelton Crescent/Mochrum Way is a modern amenity and general needs development located in the charming and picturesque village of Alloway, to the south of Ayr. There are regular bus services into the centre of Ayr and shops close by. The historical village is the birthplace of Robert Burns, and the River Doon runs through the village, with the famous Brig O'Doon nearby.

The amenity accommodation features four one-bed flats and two two-bed flats, whilst the general needs accommodation features a mixture of one, two and three-bed properties.

Gas and electricity is individually metered and residents are responsible for paying their own bills to their chosen utilities suppliers.

You can choose an electric or gas cooker and there is a space for a cooker in each property's kitchen. You must ensure that any installation is carried out by an approved installer.

Every property benefits from modern, high quality double glazing.

What is amenity housing?

Amenity housing is for more active older people. Each property is a flat with its own front door. Most have one or two bedrooms and features can include grab rails, level floors and walk in showers.

What is general needs housing?

General needs housing is for anyone over 16 and has been built with single people, couples or families in mind.



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Maintenance of your property

As the landlord of the development, we're responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We'll ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them.

If residents have a dog they must exercise them outside the development's grounds.

Tenants' Contents Insurance

For amenity residents, we provide contents' insurance from as little as £2.00 a month.

Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this.

Get in touch with us to find out more.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They're more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

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Council tax

You are responsible for paying council tax directly to the local authority.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting.

They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We're committed to effective communication with residents.

We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Chapelton Crescent/
Mochrum Way or to apply for a property, call
0800 111 4646 or email
westinfo@hanover.scot