

SHELTERED HOUSING



Walton Court, Maryville Avenue,
Giffnock G46 7NE

ABOUT WALTON COURT

Walton Court is a sheltered development situated in Giffnock, East Renfrewshire. The development is conveniently situated and close to bus stops and a train station.

Walton Court has 24 rented properties, comprising 19 one bedroom flats and 4 two bedroom flats. There are also 19 shared ownership properties.

A sheltered housing assistant is on site Monday to Thursdays 9 - 5 and Friday's 9 - 4. Regular social events are held within the common lounge area

What is sheltered housing?

Sheltered housing is aimed at the over 60s and security is paramount. At Walton Court, there is a secure main entrance and each property has its own front door.

Alarm service

The flats have been designed to promote comfortable living and all of the properties are linked to a community alarm service, allowing residents to call for help 24 hours a day.

The scheme is served by individual gas boilers in each flat which provides central heating and hot water to every flat and to the communal areas. The flats have a radiator in every room.

There is space for an electric or gas cooker in every property's kitchen. In addition, all properties feature full double glazing.

Car park

A car park is provided for the use of residents and visitors to the development. It is not possible to allocate car parking spaces to individual residents.



An example of one of our properties

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Communal features

Walton Court features a a high quality, fully furnished communal lounge and small kitchen.

A communal laundry includes modern washers and tumble driers.

Walton Court features a communal TV aerial, meaning there is no need to install an individual aerial.

Gardens

Hanover looks after the landscaped gardens. However, if space allows we can often make a patch available to individuals to look after.



An example of one of our properties

Maintenance of your property

As the landlord of the development, we are responsible for carrying out certain repairs to make sure your property and the communal areas are well maintained and that certain things are safe in the rented section of Walton Court.

You can find more information on this in the Scottish Secure Tenancy Agreement which you sign when you become a tenant.

We will ensure your property is in good condition when you move in and we expect you to maintain the internal decoration.

Tenants' Contents Insurance?

We provide contents' insurance from as little as £1.50 a month. Or, if you prefer, you can arrange for your own cover; but you must let us know if you want to do this. Get in touch with us to find out more.

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Council tax

Residents are responsible for paying council tax directly to the local authority.

Can I bring a pet?

Pets are welcome but we must know if residents are planning to keep them. If residents have a dog they must exercise them outside the development's grounds.

What are Development Managers?

The Development Manager has a wide range of responsibilities, from helping out in emergencies, reporting day-to-day repairs, giving information on services we and other organisations offer, and managing the day-to-day upkeep of the development.

Housing Officers

Each development has a dedicated Housing Officer who acts as the main contact between the development and Hanover's offices.

They will regularly visit and meet with residents to discuss any housing or personal issues you may have.

They are more than happy to meet residents as a group or to make appointments to meet you individually in the comfort of your own home.

Annual Development Meeting

Each year, we invite every resident to come to an Annual Development Meeting, usually held in the lounge or somewhere nearby. They usually take place in the autumn and it's a good opportunity for residents to discuss issues relating to the development.

Communications and consultations

We are committed to effective communication with residents. We promise to communicate and consult in a variety of ways, including writing, visiting residents to discuss matters or calling extra development meetings.

To find out more about Walton Court - or to apply for a property - call **0800111 4646** or email **westinfo@hanover.scot**.